

1st Wave - IT Enabled Services

2nd Wave - IT Software Services

**Get ready for 3rd Wave
IT Infrastructure Management Services**

In the last decade, IT - Enable Services like BPO & KPO and IT - Software Services - Software Development and Testing have dominated the rise of offshoring. Over the next decade IT- IMS that manages an enterprises core IT systems (hardware, software, storage, connectivity, security & people) will be growing rapidly.

Remotely Infrastructure Management Services(RIM's) part of IT-IMS is increasingly being adopted by companies Globally. This phenomenon is a by-product of three factors – the continuous effort by enterprises to enhance service and performance levels and reduce costs; advancement in internet, enterprises & management application, security and technology that have improved infrastructure efficiency and management; and evolution in offshore capabilities.

NASSCOM reports that the addressable RIM market of USD 96 billion to USD 104 billion which is comparable to the size of addressable market for IT Enabled Services (ITES) and IT Software Services (ITSS)

What is IT-Infrastructure Management Services- (IMS)?

IMS stands for IT- Infrastructure Management Services. Of course, in this context, 'infrastructure' refers to IT Infrastructure. IMS is also widely used interchangeably with RIM, which stands for Remote Infrastructure Management. Very succinctly put, IT infrastructure would include Desktops, Servers, Routers & Switches, Storage Devices etc. So, IMS professionals would be expected to know:

- Windows Administration
- Unix Administration
- Linux Administration
- Networking (Local Area & Wide Area)
- Server Administration
- Storage management
- IT Security (firewalls, ethical hacking, intrusion detection, access protocols etc.)
- Voice over IP (managing and integrating communication...called unified communication)
- Bandwidth and network traffic management
- Application monitoring

With the emergence of virtualization tools and technologies and cloud computing, IT infrastructure management is increasingly being outsourced and even off-shored (which is a HUGE opportunity for India). With virtualization, IT infra management can be done from remote locations, therefore the increasing use of RIM (remote infrastructure management) nomenclature.

I.T. – Infrastructure Management Services Careers

Looking for Different Career in I.T.???

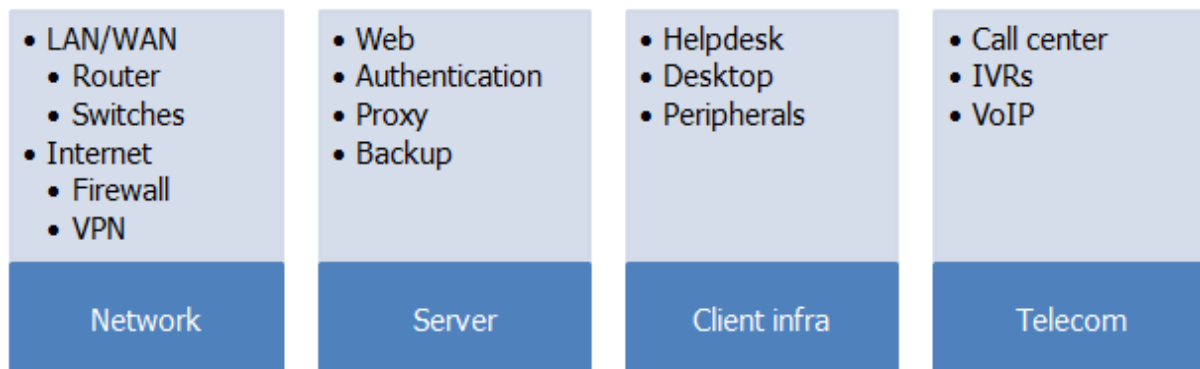
What are Entry level courses in IT-Infrastructure Management Services?

Microsoft Certified System Administrator (MCSA) enables IT professional to demonstrate their ability to administer system and network environments that are based on windows operating systems.

Red Hat Certified System Administrator and Red Hat Certified Engineer are entry level certification which helps IT professional to administer system and network based on open source environments.

CISCO Certified Network Associate is the entry level certification from CISCO. Cisco Certified Network Associate (CCNA®) validates the ability to install, configure, operate, and troubleshoot medium-size route and switched networks, including implementation and verification of connections to remote sites in a Wide Area Network.

MCSA/MCITP/CCNA are courses for Infrastructure Management and Remote Infrastructure Management services entry level jobs. **SEED offers** comprehensive full time **IT-IMS** Career Oriented Programme considering the Companies' requirements. **IT-IMS** covers **360 degree** technology training on Microsoft (MCSA), Red Hat (RHCSA +RHCE) and CISCO.



What are prerequisites for MCSA/MCITP/LINUX/CCNA or IT-Infrastructure Management Services?

Any Technical Graduate with good **communication skills and sound knowledge + interest of** computer networking can go for the course. N+ Training Module is the pre-requisite for any non-technical graduate.

How MCSA/MCITP/LINUX/CCNA courses are part of IT-Infrastructure Management Services?

MCSA/MCITP/LINUX/CCNA provides entry level opportunities on

- Windows Administration
- Unix Administration
- Linux Administration

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- Networking (Local Area & Wide Area)
- Server Administration

Fresher has to work on the monitoring role for the first year of their career. Monitoring Experience will help them to understand basic system and network environment thoroughly. These resources can work for the Data Centers, Managed services and core IT infrastructure services with knowledge of Ticketing, Storage, Back up and administration **IMS Enterprises Application tools**.

Which course is right /best for getting job opportunities in Infrastructure Management Services?

Every Small scale and Large scale organization are going for IT Automation and Global Support to be No. 1 in the competition. For better deliveries of IT Automation and global support; there should be multiple application, hardware and tools available in the organization. Every other Organization works with windows, red hat and cisco solutions. MCSA/MCITP/LINUX/CCNA knowledge is the technical foundation for windows, red hat server and cisco network administration, deployment and support. **Upgrading on 3 different technologies will help fresher to get more job calls from the Industry**. Individual Course will get limited job therefore IT-IMS will give more advantage to get more job calls. **Master of 1 and Jack of all technologies is the expectation from the industry and which is being delivered through only IT-IMS Career Diploma course**.

What about PLACEMENT CALLS /JOB GURANTEE after completion of IMS Courses?

There are **unlimited placement calls** for IT-IMS Career Diploma whereas for Individual courses there are maximum 2 calls from our end. The more you know, the better is the possibility of getting final placement. IT-IMS Career Diploma prepares ready to deploy candidates from day one of their joining. Our Past Placement List will create the confidence to give you not only job but also good entry for IMS Career in the industry. We do not give you **guarantee for the job** but trust to make you **employable in the industry**.

Is there any % Criteria for IMS Jobs? What all are General Criterias for IMS Jobs?

There are not any stringent % criteria like software development and testing. Few Conditions:

- Good Communication Skills – Not only English but also mail, phone etiquettes and presentation skills.
- 55 % throughout graduations (few MNCS's).
- Ready to work in Shifts (24*70) - at Fresher Level.

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